

Knowledge-Check

Which of the following best describes the goal of our Corporate Compliance Program?

- A. To prevent, detect, and correct accidental and intentional violations of laws, regulations, and policies
- B. To enhance the marketing of our services
- C. To ensure that employees feel comfortable reporting suspected policy violations.
- D. A and C

Answer

Which of the following best describes the goal of our Corporate Compliance Program?

D. A and C

The Corporate Compliance Program is designed to prevent accidental and intentional violations of laws, regulations, and policies; to detect violations if they occur; and to prevent future noncompliance as well as encourage reporting of suspected violations.

Knowledge-Check

What is the responsibility of every employee?

- A. Report suspected violations of noncompliance
- B. Follow Vandalia Health's policies and procedures
- C. All the above
- D. None of the above

Answer

What is the responsibility of every employee?

C. All the above

All employees must report suspected violations of noncompliance and follow Vandalia Health's policies and procedures. Suspected violations can be reported to your supervisor, Corporate Compliance, or the Speak Up Hotline.

Knowledge-Check

My patient's father gave me a \$100 gift card because he was so grateful for the care I provided. Can I keep it?

A. Yes

B. No

Answer

My patient's father gave me a \$100 gift card because he was so grateful for the care I provided. Can I keep it?

B. No

Vandalia Health staff are prohibited from accepting cash or cash equivalents from patients or their families.

Knowledge-Check

If someone discovers a coding or billing error, they should:

- A. Report any potential systemic errors to Corporate Compliance
- B. Take steps to correct the error and refund any overpayments received
- C. Do nothing
- D. A and B

Answer

If someone discovers a coding or billing error, they should:

D. A and B

Steps must be taken to correct any errors and refund any overpayments received. Any potential systemic errors must be reported to the Office of Corporate Compliance.

Knowledge-Check

Which of following situations would most likely constitute a conflict of interest?

- A. Having a family member that receives care in our hospital
- B. Participating in a government audit
- C. Making a decision required as part of your duties that could be influenced by a financial or other gain to you or a family relative

Answer

Which of following situations would most likely constitute a conflict of interest?

C. Making a decision required as part of your duties that could be influenced by a financial or other gain to you or a family relative

A conflict of interest may arise when your own private interests conflict with Vandalia Health duties. It is important to avoid any activities that may influence or appear to influence your ability to render objective decisions in the course of your job responsibilities. All decisions should be based on the needs of our patients, Vandalia Health, and community.

Knowledge-Check

Which of the following is considered a proper use of the Vandalia Health email system and Internet access?

- A. Announcing an upcoming staff meeting
- B. Announcing an upcoming yard sale
- C. Downloading software or music from the Internet
- D. Forwarding jokes to co-workers

Answer

Which of the following is considered a proper use of the Vandalia Health email system and Internet access?

A. Announcing an upcoming staff meeting

The email system, intranet, and internet access are intended for business use. The computer network is property of Vandalia Health. Announcements of staff meetings would be an appropriate use of the email system. Using your Vandalia Health email for personal reasons is a violation of our policies and can open the organization up to cybersecurity threats.

Knowledge-Check

There is an upcoming political march to lobby for an issue you feel strongly about, and think would benefit Vandalia Health and your community. How can you participate in this political activity?

- A. Attend the march on your day off
- B. Circulate emails regarding the march to your coworkers using your work email
- C. While at the event, tell the media you represent Vandalia Health and know the initiative would be in its best interest

Answer

There is an upcoming political march to lobby for an issue you feel strongly about and think would benefit Vandalia Health and your community. How can you participate in this political activity?

A. Attend the march on your day off

As an employee of Vandalia Health you may participate in political activity, so long as the political activity takes place outside the workplace and you do not characterize yourself to be a representative of Vandalia Health.

Knowledge-Check

There is a reporting mechanism available to me if I want to report a concern and I can choose to remain anonymous.

A. True

B. False

Answer

There is a reporting mechanism available to me if I want to report a concern but remain totally anonymous?

A. True

The Speak Up Line is available to you 24 hours a day, 7 days a week and you can choose to remain completely anonymous!

Knowledge-Check

Vandalia Health has a policy that protects individuals who report suspected violations of the Code of Conduct, policies and procedures, or law.

A. True

B. False

Answer

Vandalia Health has a policy that protects individuals who report suspected violations of the Code of Conduct, policies and procedures, or law.

A. True

Vandalia Health has a non-retaliation policy and will not tolerate any retaliation against an employee or Medical Staff member, who in good faith reports a suspected violation.